## PARENT/CARER

C Learning Without Limits

Who do I contact if I have a concern?

## **Guilsborough Academy**

Guilsborough Multi Academy Trust

Is your concern related to pupil premium/SEN/looked after child?

LAC co-ordinator Mrs Church PP co-ordinator Welfare/Academic Progress Miss Keenes

SENDCo Mrs Taylor My child is underachieving in a single subject

My child is underachieving across a number of subjects

General enquiry e.g. homework, consequences, pastoral

What is the nature of your concern?

Safeguarding, Student Support and Well Being

Class Teacher

Tutor

Tutor

Tutor

Guilsborough Academ

Guilsborough Multi Academy Tri

Head of Dept

Head of Year

- We will endeavour to respond to all enquiries within two working days
- We will respond to all safeguarding enquiries as soon as possible (within 24 hours)
- If you require a written response we will endeavour to do this within five working days
- If a meeting is required we will endeavour to schedule this meeting within seven working days
- If you are unsure where to direct your enquiry, please email info@guilsborough.northants.sch.uk
- Enquiries made during weekends or holiday time will take longer to receive a response
- If you feel that your enquiry has not been answered or your concern persists, please contact info@guilsborough.northants.sch.uk